



LIQUID

E-NEWSLETTER



The Hilton Head Public Service District (PSD) Commission recently adopted revised voting districts that move the Commission to seven, single-member districts comprising its service area.

In the November 2024 general election, PSD Voting Districts 2,3,4 and 6 will be up for election. In the November 2026 general election, PSD Voting Districts 1,5, and 7 will be up for election. Commissioners are elected to four-year terms.

[Read More](#)

Protect your pipes during cold weather

The National Weather Service is forecasting nightly low temperatures near- or below freezing in the Hilton Head Public Service District (PSD) service area through Sunday.

As these temperatures are uncommon in our area, customers are encouraged to do the following to protect their pipes:

- Locate the main water shut-off valve for your home so that it can be shut off quickly in the event of a water pipe leak.
- Disconnect garden hoses from the spigot. Turn off irrigation systems.
- Keep a slow trickle of water flowing through faucets. This will help prevent the water in pipes from freezing.
- Keep kitchen and bathroom cabinet doors open to allow warm air to circulate around pipes.

If pipes do freeze:

- Shut off the water immediately. Do not attempt to thaw pipes without first turning off the main shut-off valve.
- Thaw pipes with warm air – not direct heat. Never use any type of open flame to attempt to thaw pipes.
- Be careful turning water back on. Once pipes are thawed, slowly turn the water back on and check pipes and joints for cracks or leaks.

Temperatures will drop below freezing

Protect your pipes during this cold spell – especially if freezing temps persist.





Save water & money this year with WaterSense's free checklist.

Commit to water savings this year!

Take the "I'm for Water" pledge — and download the free checklist to help you save water all year long!

You can also follow these quick tips to help save water:

- Only run full loads in the washer & dishwasher
- Save the water you use to rinse produce and use it to water any plants
- If handwashing dishes, fill up the sink if possible to do the scrubbing instead of continually running the faucet
- Turn off the tap while brushing your teeth
- Take shorter showers (aim for 5 minutes!)

Take the
Pledge

No lead in our drinking water

Decades of analysis have proven there is no lead in the drinking water Hilton Head PSD provides to its customers. Lead is not present in the PSD's groundwater sources, nor is it found in the drinking water purchased wholesale from the mainland utility.



Lead in drinking water generally comes from private-side pipes or plumbing rather than the drinking water source. There are no lead water pipes in the PSD's public water distribution system.

Most of the PSD's water distribution system, as well as most customers' private-side water laterals, are plastic (HDPE or PVC). Lead piping was banned by the federal government in 1986. Beaufort County banned lead piping even earlier, in 1979.

Learn
More

Get connected to the HHI sewer system this year



New year, new connection?

Start the new year off right by getting connected to the sewer system on Hilton Head!

Don't wait 'til your septic system breaks to make the switch!

A leaking septic system can be hazardous to your health — and can't legally be repaired where sewer connections are available (which means all of Hilton Head

Island).

Financial assistance is available.

[Learn
More](#)



Hilton Head PSD Commissioner Patti Soltys is among four individuals inducted into the Alumni Hall of Fame at Monroe Community College (MCC) in Rochester, N.Y. The induction took place at the college's 32nd Annual Salute to Excellence dinner Dec. 6 at the Floreano Rochester Riverside Convention Center in Rochester.

The inductees were honored for their leadership, professional achievement, support of MCC, and giving back to their respective communities. Their stories reinforced how their respective MCC experiences opened doors to careers in business, nonprofit, human services, and community engagement, the college said in a statement.

Soltys, of Port Royal, has served as a Commissioner of PSD Voting District 3 since 2016 and currently serves as Commission Secretary.

[Read
More](#)

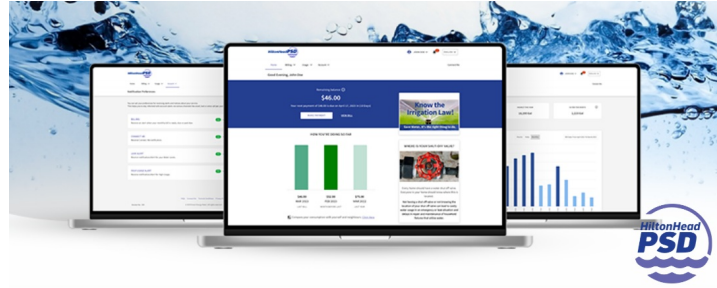
Stay on track with your

water-saving goals this year!

Did you know you can track your household's water use on our online portal?

It's a great way to make sure the household is sticking to your water-saving goals — and the new portal even has a “leak alert” feature that can help you figure out if you have a potential leak in your home.

Any leaks that are promptly fixed can qualify you for a leak adjustment to your water bill.



TRACK YOUR FAMILY'S WATER USE IN OUR ONLINE PORTAL!

- ✓ EASILY VIEW AND COMPARE WATER USAGE
- ✓ PAY YOUR BILLS SECURELY WITH YOUR PREFERRED PAYMENT METHOD
- ✓ GET NOTIFIED ON BILLING, LEAK & HIGH USAGE ALERTS

Check it out our customer portal!

[Login Here](#)

Please don't flush unused medications.

Properly dispose of any unused medications in one of the county's drop-off boxes.



Old prescription medications, over-the-counter liquid, pills and even vitamins can unintentionally make their way to local waterways. Studies have found that medicines flushed down the drain become contaminants that can harm aquatic life and ultimately end up in our drinking water.

There are drop-off boxes in Beaufort County that are safe places to properly dispose of extra or unused prescription medications instead of flushing them into the PSD's sanitary sewer system.

When you drop-off your medications (also accepting hypodermic needles), a Beaufort County Sheriff's Office deputy will meet you in the lobby and place all of the medications in a sealed bag. Individuals are not allowed to use the box without a deputy present. The bag is then deposited into the secured box, which is bolted to the floor, and the drugs are burned. There is no ID or paperwork required. It's a quick and free process.

The drop-off boxes on Hilton Head and in Beaufort are open Monday through Friday 9 a.m. to 5 p.m. The Bluffton location is open 8 a.m. and 5 p.m. Monday through Friday. You can also call to arrange a time after hours or on weekends .

[View Drop-Off Box](#)

Please don't flush wipes!

Did you know that those so-called “flushable” wipes can actually clog your pipes?

No matter what the packaging says, these wipes don't break down in the water in the same way toilet paper does. This causes them to clump up and get stuck in the pipes, accumulating until water and waste can't get through.

The result? Raw sewage could potentially back up into your home!

So please, don't flush anything except human waste and toilet paper.

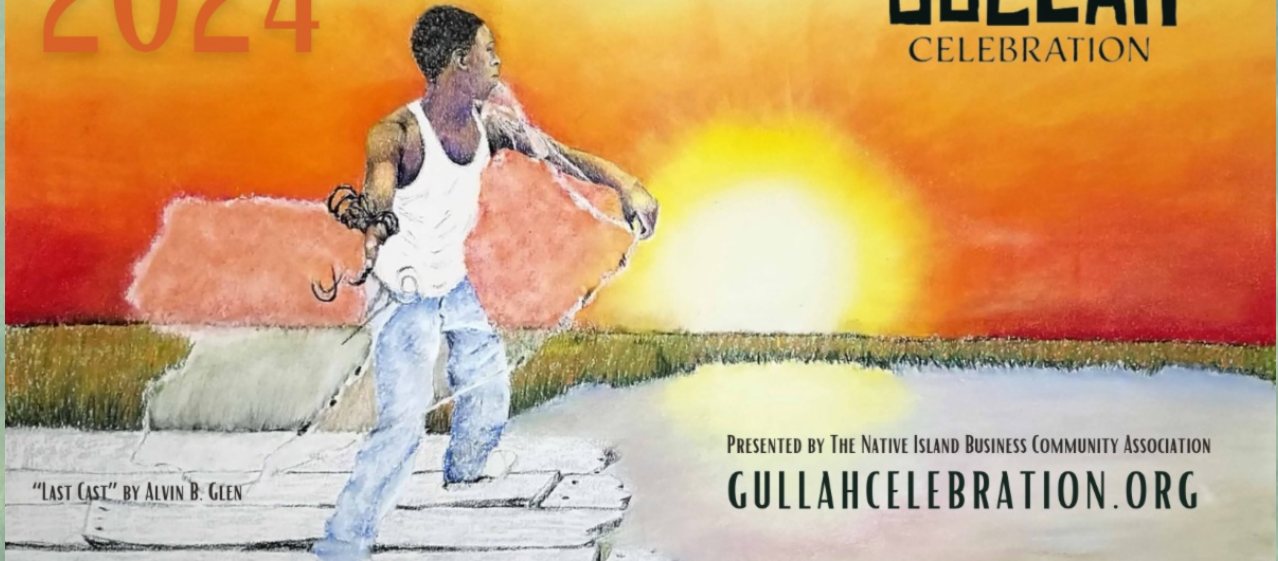


What Not To
Flush

Community Happenings

JAN 28 - MAR 1
2024

HILTON HEAD ISLAND
GULLAH
CELEBRATION



PRESENTED BY THE NATIVE ISLAND BUSINESS COMMUNITY ASSOCIATION
GULLAHCELEBRATION.ORG

Hilton Head Island Gullah Celebration

The Hilton Head Island Gullah Celebration showcases the rich cultural heritage of the Gullah people and their history on Hilton Head Island. Hilton Head Island Gullah Celebration programming includes a variety of events designed to attract residents, regional, national, and international travelers. Learn more & view the schedule of events [here](https://gullahcelebration.org).

Hilton Head PSD Affiliations

We are proud to partner with the following organizations.





American Water Works
Association

MORE
INFORMATION

