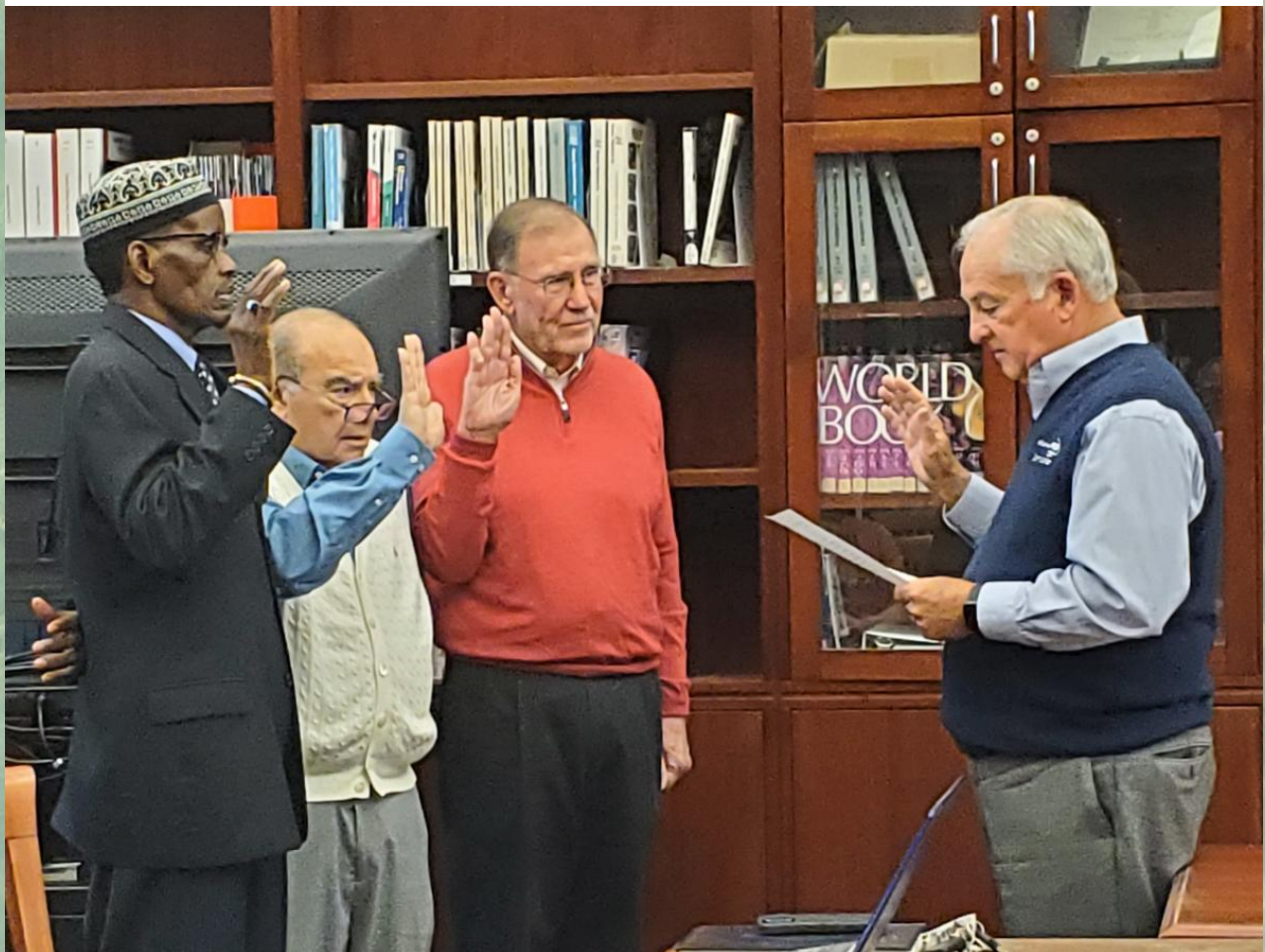




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E-NEWSLETTER



Hilton Head PSD Commission Vice Chair Jerry Cutrer, right, at the start of the Commission's November 2022 meeting administers the Oath of Office to the three Commissioners elected during the 2022 General Election. From left are: Commissioner Ibrahim Abdul-Malik, PSD Voting District 1; Commissioner Frank Turano, PSD Voting District 3; and Commissioner Michael Marks, PSD Voting District 4. The Commission also elected its 2023 officers: Frank Turano, Chair; Jerry Cutrer, Vice Chair; Stuart Bell, Treasurer; and Patti Soltys, Secretary.

PSD Board of Commissioners welcomes newly elected members

Two new commissioners were elected to the Hilton Head Public Service District Board of Commissioners during the midterm election.

Ibrahim Abdul-Malik now represents PSD District 1, and Michael Marks now represents PSD District 4. Commissioner Frank Turano was re-elected to represent PSD District 3 — as well as chosen by the Board of Commissioners to remain the Chair of the Commission.

Ibrahim Abdul-Malik (District 1) was born in Williamsburg, Va. He attended Thomas Nelson Community College (1975-1977) where he studied Industrial Arts with a concentration in Drafting. He moved to Hilton Head Island in 1977, in that same year he married a Native Islander, Mumtahanah Abdul-Malik, of the Bryan/Chisolm/Williams family tree. Upon his arrival on the Island, he became employed in the Hospitality Industry. Throughout his career, he has held every position available in this industry from Server to Club Manager, throughout the S.C. Lowcountry region. Ibrahim currently serves as Imam of Masjid Jihad's Muslim community, Associate Chair of NAN-Hilton Head, the board of The Gullah Museum of Hilton Head, a member of the Gullah-Geechee Land & Cultural Preservation Task Force, and an associate of the Native Island Leadership Council.



Michael Marks (District 4) is a 20-year full time resident of Hilton Head Plantation. His professional career included 43 years in the nonprofit sector. After 13 years in the national health agency business, Michael devoted the next 30 years to the museum field serving as president/CEO for three museums: the Virginia Museum of Contemporary Art, The Health

Museum of Cleveland, and Coastal Discovery Museum, Hilton Head. His work background includes public facility design/construction, planning and executing capital campaigns up to \$20 million, developing master plans, transforming organizations, beginning major growth initiatives, identifying strategic opportunities, establishing endowments, and leadership roles in fundraising campaigns that have raised over \$100 million.

Michael holds a BA in political science from the University of Kentucky; he also participated in the master's program in urban studies at Old Dominion University; earned a museum management certificate from the University

of Colorado; completed Executive Education Programs at Harvard Graduate School of Business and was a Professional Fellow at the Weatherhead School of Management, Case Western Reserve University.

He served on the Board of Directors of the Community Foundation of the Lowcountry where he chaired the Development and Donor Services Committee and its Public Art Committee. He was also a member of the Governance and Planning Committee and the Project Safe (Sewer Access For Everyone) Committee. Michael is a member of the Rotary Club of Hilton Head Island where he serves as its Sergeant-of-Arms, and he is currently the Chair of the Arts Council of Hilton Head Island.

Frank Turano (District 3) has served on the PSD Commission since 2018. He is a resident of Palmetto Hall Plantation. Frank is the Director of Business Development for Alliance Consulting Engineers and has expertise in a wide array of public infrastructure projects, including wastewater treatment plants and transportation improvements. Frank is a veteran, having served as a Captain in the U.S. Marine Corps. He holds an M.B.A. from Pace University and an undergraduate degree from St. John's University.



Click the button below to learn more about the PSD Board of Commissioners.

Learn
More



Keep track of your household's water use this holiday season!



The holiday season is here!

As much as we love this time of year, the festivities can certainly make your utility bills spike if you're not careful.

With all of the cooking, making your house sparkling clean, and having family and guests over, it's pretty easy to use way more water in a month than usual.

But if you're want to save water (and money) this holiday season, try following these tips:

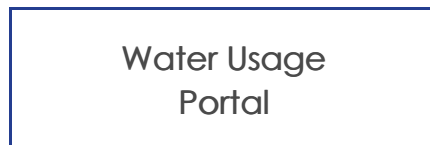
- Defrost food in the fridge instead of sitting it in a bowl of water to thaw.
- Fill a bowl with water to rinse produce instead of running the tap. Then use this water in your garden or on indoor plants! (You can also use leftover ice from your holiday party's ice bucket to water plants).
- If you are hand washing dishes, fill one side of the sink or a large bowl with soapy water to use for scrubbing. Turn on the tap only when it's time

to rinse.

- Only run the dishwasher when it's a full load. (Same goes for the washing machine — and use cold water when possible to save energy, too!)
- Scrape food off plates and cookware into the trash or compost rather than using the garbage disposal.
- Check your home for leaks — especially your kitchen sink, toilets and bathroom sinks! Tiny leaks can lead to major water waste, especially when you're already using more water than normal.

If you want to keep an eye on just how much water your household uses throughout the holiday season, check out our Water Usage Portal.

Click the button below to login to the Water Usage Portal.

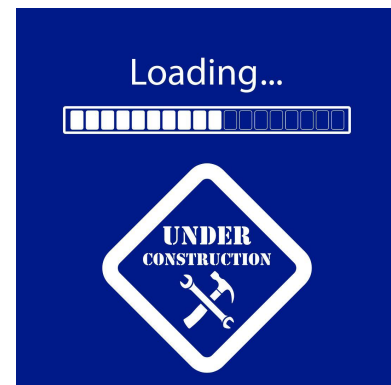


New Portal Loading ...

Hilton Head PSD is excited to announce that it will be launching an all new customer experience portal soon!

The new portal should make it easier to set up payments, track your water use, and more.

Stay tuned for a launch date in the coming months!



Don't be a turkey! Save water, energy and money with WaterSense

Don't be a turkey! Save water, energy and money with WaterSense labeled fixtures.

WaterSense makes it easy to find and select water-efficient products that can help your wallet and the environment. Just look for products bearing the WaterSense label at your local retailer.



You will be so thankful for smaller utility bills!

Learn More



HOLIDAY

Hubs Peanuts Fundraiser
benefitting local children's charities.



Help local children's charities this holiday season with the Kiwanis Hub

The holiday season is almost here, which means it's time for the annual Hilton Head Kiwanis/Hubs Peanuts fundraiser!

This fundraiser is a great way to give back this holiday season.

Buy a few cans or cases of Hubs peanuts for your holiday gift giving... or for yourself! They make great gifts and the net proceeds go to local children's charities. The more you buy, the more children benefit!

Orders and payments are due by November 27th.

Peanuts will be available for pick-up on Hilton Head Island mid-December. No shipping/delivery.

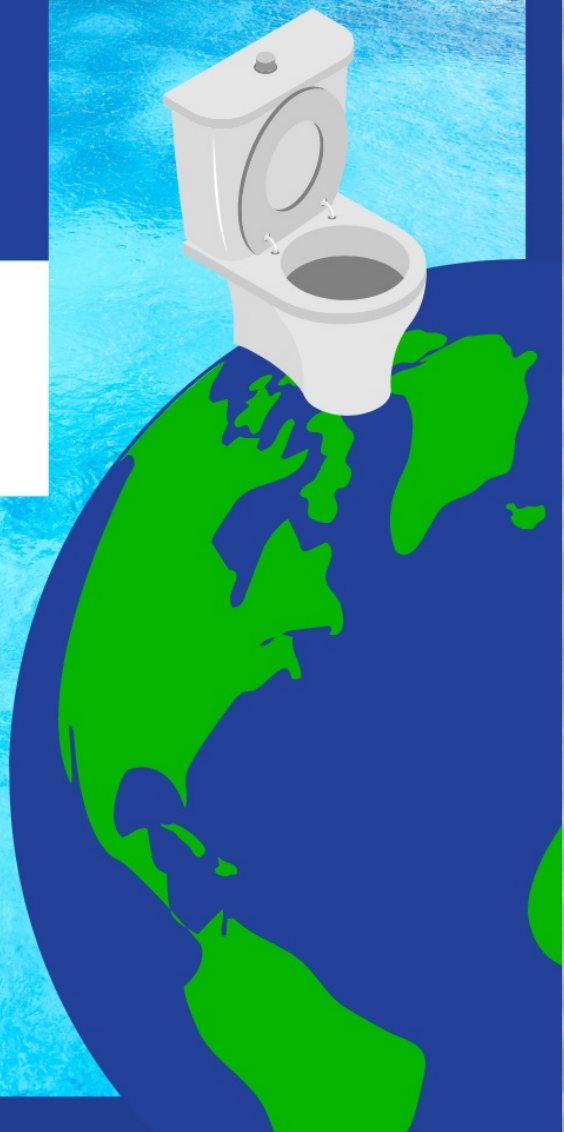
To place your order, please visit hikiwanisorders.weebly.com or click the button below!

Order Now



IT'S WORLD TOILET DAY

Be thankful for safe,
water-efficient toilets.



World Toilet Day is November 19

November 19 marks World Toilet Day.

It might seem like an odd "holiday," but it serves as an important reminder that not everyone has access to safe plumbing.

The number is probably greater than you think. It's estimated that around 3.6 billion people are currently living without access to safely managed sanitation. And the impact is larger yet — this sanitation crisis not only affects the health of those directly impacted, but it pollutes the environment as well. Inadequate sanitation systems spread human waste into rivers, lakes and soil, contaminating the water resources under our feet.

So this World Toilet Day, think about the **BILLIONS** of people living without access to proper sanitation systems. Use your voice — and social media

platforms — to spread the word.

And if you have access to a working toilet and plumbing system, be thankful.

Click the button below to learn how you can help.

Act Now

Still using a septic system? It's not too late to get connected

Still not connected to the sewer system on Hilton Head?

It's not too late.

If you missed it, The PSD's sewer connection project was [featured in the Post & Courier](#) back in August.

Why?

The American Rescue Plan Act has broadened who's eligible to receive assistance connecting their homes to the sewer system.

Meaning, you might be eligible for financial assistance, even if you weren't approved last year.

Deep Well volunteers are on standby to help income-qualified homeowners complete the Project SAFE application that provides financial assistance to those eligible for the program. For more information, contact Deep Well at 843-785-2849 or deepwellprojectthhi@gmail.com.

Connect Now



**Please don't flush
prescription medications.
(or throw them in the trash).**



Please don't flush prescription drugs.

Flushing unused medications down the toilet can pollute our local waterways.

For the same reason, drugs shouldn't be thrown in the trash can, either.

Instead, dispose of unused prescriptions at one of Beaufort County's several drop-off boxes.

See the drop-off locations — and learn what else not to flush — on our website:

[See Drop-Off Locations](#)



Reminder: The PSD office will be closed on Thursday, November 24, and Friday, November 25.

For assistance with water and wastewater service problems, please call our Customer Service Center at 681-5525.

On-call personnel will be available to assist you 24 hours a day.

Sprinkler systems need to be monitored year-round

The weather might be cooler, but you should still make sure your irrigation system isn't wasting water.


That means checking for leaks, making sure the sprinklers are spraying the grass and not the sidewalk or driveway, and ensuring your system has a working rain gauge.

You should also still be following Hilton Head's local ordinance — which means watering your lawn no more than twice a week.

Learn more about proper lawn maintenance — and how to save water and money — on our website:

[Read More](#)

WHEN DID YOU LAST CHECK ON YOUR SPRINKLER SYSTEM?



Community Events

Community Thanksgiving Dinner



Each year, Hudson's Seafood House on the Docks hosts the Annual Community Thanksgiving Dinner.

This free, community family-style dinner has over 400 volunteers and serves more than 1600 guests. The dinner not only provides a Thanksgiving meal to those not able to serve one themselves, but it also provides help to needy families throughout the year with

Bluffton Self Help and the Deep Well Project – which helps connect Hilton Head residents to our sewer system.

This year's Thanksgiving dinner will be held from 11 a.m. to 3 p.m. on Thanksgiving Day, November 24.

[See Event Website](#)

Hilton Head PSD Affiliations

We are proud to partner with the following organizations.



[MORE](#)

