



LIQUID E-NEWSLETTER

**OH NO!
TOYS CAN'T GO DOWN
THE TOILET!**



**✗ FLUSHING TOYS WILL
CAUSE AN ICKY MESS!**

**✓ ONLY FLUSH
YOUR PEE AND POO!
(AND TOILET PAPER, TOO!)**

HHPSD.COM

FREE DOWNLOADS

WHAT NOT TO FLUSH



Flushing **anything but human waste and toilet paper** can clog pipes, damage sewer lift stations and contaminate our water, including:

WIPES & NAPKINS

Sanitary wipes, baby wipes, napkins, paper towels ... even so-called "flushable" wipes aren't really sewer safe.



PRESCRIPTION MEDS

Unused medications should not be flushed or thrown in the trash, but disposed of in a secure county drop-box.



DIAPERS & FEMININE HYGIENE PRODUCTS

Flushing diapers and feminine hygiene products can also clog your pipes.



What Not To Flush:

Check out our new web page to learn what should and shouldn't be flushed down your toilet.

Not sure what's safe to flush?

Our sewer system — and your home or business' plumbing system — is vulnerable to misuse from flushing items that should never be flushed. The PSD operates scores of sewer lift stations with submersible pumps to move raw wastewater toward our Recycled Water Plant. Additionally, hundreds of PSD customers are served by individual low-pressure sewer systems, which also utilize submersible pumps that are vulnerable to damage from misuse. In recent years, we have experienced tens of thousands of dollars in damage to these pumps because of the flushing of so-called “flushable” wipes and other inappropriate materials — including even bed sheets, mopheads, and t-shirts!

You could personally be responsible for the PSD's costs of repairing its systems if you are found to be misusing them.

Damage to the PSD's pumps and our island's sewer system can cause environmental harm, and higher utility bills. Damage to your home or business' plumbing can cause costly repairs. Flushing so-called “flushable” wipes is a serious problem here on Hilton Head Island and around the country. The PSD needs your help to put wipes in the trash can — not down the drain.

Learn more about what not to flush — including how and where to properly dispose of unused medications in Beaufort County — on our new webpage. We even included free downloads of posters, plus fun activities to help teach the kids!

Click the button below to learn more.

What Not To
Flush

National Infrastructure Week

National Infrastructure Week is
May 10-14.

Did you know that at least 2 million
Americans live without access to
clean water?

It's just one part of our country's
infrastructure problem.

Infrastructure can keep people safe on their commute to work or drinking water from their tap. It enables people to work and learn remotely. It is the foundation of our society.

There is so much work to do — and the key to getting it done is leadership that prioritizes the everyday needs of American families, workers, and businesses.

So what can you do about it?

Ask our nation's leaders to lead with infrastructure!

#DidYouKnow?



At least **2 million Americans** live without access to clean water.

#LeadWithInfrastructure

May 10-14

United For  Infrastructure



LEST WE FORGET.

Summer's right around the corner. Make sure you're water-smart!



Summer's almost here!

Make sure you don't waste water as the temperatures continue to rise.

Remember: Hilton Head town ordinance limits water use for irrigation to twice a week — and you **MUST** have a working rain gauge on your irrigation system.

It's best to water your lawn before sunrise or after sunset — not during the heat of the day, when the water will quickly evaporate.

Spruce up your sprinklers!

Now's the perfect time to spruce up your sprinklers to make sure you don't waste any water this summer. It's a simple process:

1. **Inspect** for leaks and breaks.
2. **Connect** sprinklers, pipes and valves to reduce leaks.
3. **Direct** sprinklers in the right direction to water what you want them to, and not the sidewalk or driveway.
4. **Select** a WaterSense-labeled irrigation controller for increased water and energy efficiency.



You can learn more about this quick process [here](#).

For more water-smart irrigation tips, click the button below!

Read
More

Spring goslings!

Hilton Head PSD has some new residents.



Birds love the recycled water lagoons on Hilton Head PSD's property. We love Spring here, as we often get to welcome new residents — like these cute little goslings!

Our general manager, Pete Nardi, took this photo last month as our resident geese wandered around the PSD property.

The PSD is proud to be a Certified Audubon Cooperative Sanctuary — providing recycled water and habitats for birds such as these little guys each year.

Spring goslings!

Our Recycled Water Program

Hilton Head PSD's 2020 Water Quality Report is in.



Curious about how clean our drinking water really is?

The tap water provided to you by Hilton Head PSD in 2020 once again met or exceeded all state and federal water quality standards.

Click the button below to view the 2020 Water Quality Report.

View The Report

Create your better bathroom!

*Take advantage of the long holiday weekend
to DIY your way into water AND money savings.*

May is Remodeling Month — and what better time is there to take on a big DIY project than over a long, holiday weekend?

If you don't have plans for Memorial Day, take advantage of the long weekend to tackle a home improvement project that'll help you save water, energy AND money.

Talk about a win-win-win.

Replacing your outdated plumbing will not only help save water by reducing leaks (which can waste about 10,000 gallons of water in a single year!), but the WaterSense label will also help increase your overall water efficiency.

And you don't have to sacrifice style, either. The WaterSense label has thousands of products to choose from.

look for



Build #YourBetterBathroom

Start saving water AND money
with the WaterSense label.



Create Your Better
Bathroom



**Hurricane Season
Starts June 1st**

Know what to expect and how to
prepare when a hurricane strikes.
[Click here for more information.](#)

**Don't wait until your
septic system breaks.**

Get connected to the island's sewer system now!



If you're still using a septic system on Hilton Head Island, we urge you to get on the waiting list for a sewer connection today. Failing septic systems can lead to costly property damage, health code violations and liability issues.

They're also a serious risk to your — and your neighbors' — health and safety. Failing septic systems pose a threat to your health from harmful pathogens found in human waste.

Why connect now if your system is working?

Now that sewer connections are available throughout so much of Hilton Head Island, S.C. DHEC regulations prohibit repairing — or replacing — a failing septic system when the public sewer is available.

Meaning: If your system fails, you can't fix it. And since it can take weeks to schedule your conversion from septic to the public sewer system due to contractor availability, it's extra important to get on that waiting list now. So don't wait 'til it breaks!

If you do, you risk everyone's health and safety — and could potentially stink up your entire neighborhood — if your system fails.

Worried about the cost?

We know not everyone can afford to upgrade from a septic system to a sewer connection on their own. That's why we partnered with Project SAFE and The Deep Well Project.

Deep Well volunteers are on standby to help income-qualified homeowners complete the Project SAFE application that provides financial assistance to those eligible for the program — which can cover up to the full cost of your sewer connection.

For those who don't qualify for Project SAFE, we do have a few different payment plans available, including long-term/low-interest financing.



Hundreds of your neighbors have used the PSD's financing program to get connected already!

How do I get connected?

Getting connected is easy; just contact PSD Customer Service at (843) 681-5525 or at info@hhpsd.com. The PSD will arrange your connection for you.

Click the button below to learn more.

Get
Connected

Online Billing

- Pay your bill or check your account online! Here's how it works:
- To login and view your account or to pay your bill, you will need to use your PayID or account number and address number. Your PayID and account number can be found on your water bill.
- Your default password is the first word or number in your mailing address number, which you can change once you register.
- If you want, set up recurring bill pay so you never miss a payment!

Read
More

Hilton Head PSD Affiliations

We are proud to partner with the following organizations.





MORE
INFORMATION

