



LIQUID

E-NEWSLETTER

**Hilton Head PSD
earns 11th-straight
financial reporting award.**



Hilton Head Public Service District (PSD) has received the Certificate of Achievement for Excellence in Financial Reporting from the Government Finance Officers Association.

This is the PSD's 11th consecutive year receiving the award.

It is "the highest form of recognition in the area of governmental accounting and financial reporting, and its attainment represents a significant accomplishment by a government and its management," according to the association.

The award is for the PSD's 2020 Comprehensive Annual Financial Report, which can be found on hhpsd.com.

[Read
More](#)



The Atlantic hurricane season runs June 1 - Nov. 30.
Make your hurricane plan today.



It's officially hurricane season.

Make sure you're prepared in case a hurricane does head toward the Lowcountry.

The Atlantic hurricane season officially begins June 1 every year and runs through the end of November. While the Lowcountry has had a few scares the past few years, the last hurricane to truly impact Hilton Head Island was Hurricane Matthew in 2016.

Early preparation will make hurricane season easier.

During and after a hurricane, there is always a possibility that the water supply to your home can become contaminated and unfit to drink. To ensure your household has a safe and adequate water supply after natural disasters take these precautions:

- Store enough drinking water for each family member and pet.
- Store in clean, non-corrosive, tightly covered containers.
- Store containers in a cool, dark location.
- Collect water in bathtubs for non-drinking uses.

Click the button below to learn more.

Hurricane
Preparedness

Save water. Save the planet.

Celebrate World Environment and World Ocean days
by switching to WaterSense products.

World Environment Day is June 5.

What better way to celebrate the environment than by protecting its most precious resource — water?

WaterSense-labeled products and service are certified to use at least 20 percent less water, save energy and perform as well or better than regular models.

In fact, simply switching to a WaterSense-labeled toilet can help your household save more than 13,000 gallons of water per year.



Follow the link below to find rebates on WaterSense-labeled products.

Rebate Finder



Happy World Ocean Day!

8 June **WorldOceanDay.org**

June 20 is the first day of summer!

Don't waste water as the temperatures rise.

Summer officially begins on June 20.

Keep your watering under control as the temperatures continue to rise!

Install a WaterSense-labeled irrigation controller to save up to 7,600 gallons of water throughout the year.

And remember: Hilton Head town ordinance limits water use for irrigation to twice per week and you **MUST** have a working rain gauge.

#DidYouKnow?

Hilton Head town ordinance limits water use for irrigation.



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Happy Father's Day!

Not sure what to get the man who has it all?

Happy early Father's Day to all of the Dads out there!

Are you struggling to come up with a Father's Day gift idea this year?

Find a gift that'll help save water, energy AND money with WaterSense.

What Dad doesn't love saving money — and saving the planet while they're at it?

Get him that massaging showerhead he's been wanting — or the giant, spa-like rain showerhead. If he loves gardening or landscaping, pick out a WaterSense-labeled irrigation controller/sprinkler system.

See the full range of products below.

look for
WaterSense
Meets EPA Criteria

Need a Father's Day gift idea?
Find a gift that'll help save water
AND money with WaterSense.

HiltonHead
PSD

WaterSense
Products

Are you prepared?

Get hurricane ready at
hhpsd.com/hurricane-preparedness/



It's important to prepare now for a hurricane. Make a plan now for yourself, your home and any family members or pets. Know your zone and evacuation routes.

If a hurricane does head this way, remember to follow all public advisories related to utility service availability in the aftermath of a hurricane — and do not expect to have utility services immediately available.

Now's the time to put together a hurricane kit, which should include:

- A crank or battery-powered weather radio
- Mobile device chargers
- A flashlight and extra batteries
- Non-perishable food for at least 3 days
- Plastic dishes, eating utensils
- Any prescription medications and a first aid kit
- Sunscreen, sunglasses and bug spray
- Personal hygiene items
- Blankets, towels and clothing
- All of your important documents
- Enough cash to fill your vehicle with gas
- Pet supplies
- At least 2 gallons of water per person per day (plus water for any pets)

Remember to store drinking water in clean, non-corrosive, tightly covered containers and keep those containers in a cool, dark location.

Hurricane Season 101

Learn what not to flush.

Make sure you and your household members know what they should and shouldn't flush down the toilet.

Our sewer system — and your home or business' plumbing

system — is vulnerable to misuse from flushing items that should never be flushed.

In recent years, we have experienced tens of thousands of dollars in damage to these pumps because of the flushing of so-called “flushable” wipes and other inappropriate materials—including even bed sheets, mopheads, and t-shirts!

You could personally be responsible for the PSD’s costs of repairing its systems if you are found to be misusing them.



Damage to the PSD’s pumps and our island’s sewer system can cause environmental harm, and higher utility bills. Damage to your home or business’ plumbing can cause costly repairs. Flushing so-called “flushable” wipes is a serious problem here on Hilton Head Island and around the country. The PSD needs your help to put wipes in the trash can — not down the drain.

Whenever you use the kitchen sink, the washing machine or the toilet, the wastewater all goes back to the same source — our local sewer system. When the wrong items go down the drain, it can damage the sewer system, causing sewer backups that could potentially release into the environment.

What Not To Flush

Don't flush prescription medications.



Don't flush unused prescription medications down the toilet.

There are drop-off boxes in Beaufort County that are safe places to properly dispose of extra or unused prescription medications instead of flushing them into the PSD’s sanitary sewer system.

[Click here for more information.](#)



Don't wait until your septic system breaks.

Get connected to the island's sewer system now!



If you're still using a septic system on Hilton Head Island, we urge you to get on the waiting list for a sewer connection today. Failing septic systems can lead to costly property damage, health code violations and liability issues.

They're also a serious risk to your — and your neighbors' — health and safety. Failing septic systems pose a threat to your health from harmful pathogens found in human waste.

Why connect now if your system is working?

Now that sewer connections are available throughout so much of Hilton Head Island, S.C. DHEC regulations prohibit repairing — or replacing — a failing septic system when the public sewer is available.

Meaning: If your system fails, you can't fix it. And since it can take weeks to schedule your conversion from septic to the public sewer system due to contractor availability, it's extra important to get on that waiting list now. So don't wait 'til it breaks!

If you do, you risk everyone's health and safety — and could potentially stink up your entire neighborhood — if your system fails.

Worried about the cost?

We know not everyone can afford to upgrade from a septic system to a sewer connection on their own. That's why we partnered with Project SAFE and The Deep Well Project.

Deep Well volunteers are on standby to help income-qualified homeowners complete the

Project SAFE application that provides financial assistance to those eligible for the program — which can cover up to the full cost of your sewer connection.

For those who don't qualify for Project SAFE, we do have a few different payment plans available, including long-term/low-interest financing. Hundreds of your neighbors have used the PSD's financing program to get connected already!

INCOME-BASED FINANCIAL ASSISTANCE IS AVAILABLE.



How do I get connected?

Getting connected is easy; just contact PSD Customer Service at (843) 681-5525 or at info@hhpsd.com. The PSD will arrange your connection for you.

Click the button below to learn more.

Get
Connected

Online Billing

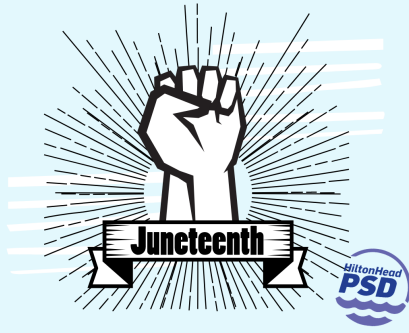
- Pay your bill or check your account online! Here's how it works:
- To login and view your account or to pay your bill, you will need to use your PayID or account number and address number. Your PayID and account number can be found on your water bill.
- Your default password is the first word or number in your mailing address number, which you can change once you register.
- If you want, set up recurring bill pay so you never miss a payment!

In the community:

Celebrate Juneteenth — also known as Freedom Day — on June 19. A celebration will be held at historic Mitchelville Freedom Park on Hilton Head Island June 17-19. Learn more and purchase tickets [here](#).

CELEBRATE JUNETEENTH

Freedom Day.



Gullah Museum Grand Re-Opening

The Gullah Museum on Hilton Head will also hold its grand re-opening on July 3. Keep an eye on gullahmuseumhhi.org for more information.

Hilton Head PSD Affiliations

We are proud to partner with the following organizations.



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INFORMATION

