



# LIQUID

## E-NEWSLETTER



## Save water this summer.

It's about the hottest time of year in the Lowcountry, so it's no surprise if you've noticed your water bill increase. You're probably drinking more water, taking cold showers, letting the kids play in the sprinkler,

filling up the pool, etc.

But if there are things you can do to help save water as the summer heat continues, such as following these quick tips:

- Take shorter showers.
- Only run full loads of laundry and in the dishwasher.
- Turn off the tap while you're brushing your teeth.
- Fill up the sink instead of running water when you're washing dishes.
- Check your home for leaks.

## 5 QUICK TIPS TO SAVE WATER



Only run full loads in the washer and the dishwasher

Turn the tap off while brushing your teeth

Take shorter showers

Check your home for leaks

Fill up the sink while washing dishes

Another way to save water — and money? Switch to WaterSense-labeled products. These products are especially important when it comes to summer irrigation. Households can waste thousands of gallons of water per month with improper irrigation. Switching to a WaterSense-labeled irrigation controller and following their quick irrigation tips can help keep your yard green while also keeping more green in your wallet.

And don't forget: Hilton Head Town Ordinance also limits water use for irrigation to twice per week — and you must have a working rain gauge.

More Irrigation  
Tips

# It's #SmartIrrigationMonth

## Learn smart irrigation tips from WaterSense.



### HILTON HEAD PSD IN THE NEWS

## **A complex threat touches southern SC coast: underground saltwater**

*The Charleston Post & Courier interviewed Pete Nardi about saltwater intrusion and the growing need for water efficiency initiatives and programs*



Pete Nardi, general manager of Hilton Head Public Service District, explains how their reverse osmosis facility works on Tuesday, May 11, 2021. Lauren Petracca/Post & Courtier Staff

**HILTON HEAD** — On a winding road nestled inside one of this barrier island's gated communities, past a bay of idle lawnmowers that trim manicured golf courses, sits a cutting edge piece of technology.

To look at it, you might just see a pipe mounted parallel to a concrete pad, painted a faded blue with a motor at the end. But it's actually a complex piece of machinery that helps ensure thousands of customers on the island's north end will have water to drink year-round.

This well is just one way in which officials on Hilton Head have adapted to a difficult situation: the intrusion of salt into the aquifer under the island. If a supply is tainted with just 1 percent seawater, it makes typically pristine reserves mostly unusable.

[Read the Entire Story](#)

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## **We're nearing peak Atlantic hurricane season.**

**Make sure you're prepared in case a hurricane does head toward the Lowcountry.**

The further into the summer we get, the closer we are to peak hurricane season. The Lowcountry hasn't dealt with a hurricane strength landfall since Matthew in 2016.

But the Atlantic hurricane seasons are getting busier each year.

### **Early preparation will make things easier if a hurricane does head our way.**

Make sure you have a hurricane kit/emergency kit put together and a plan for your family. That includes knowing your evacuation route and knowing how to shut off water to your home if necessary.



Click the button below to learn more about how to prepare for a hurricane.

Hurricane Preparedness

## **Save the birds.**

Hilton Head PSD is proud to be a Certified Audubon Cooperative Sanctuary.

Hilton Head PSD is proud to be a Certified Audubon Cooperative Sanctuary — and we hope we can continue to help #SaveTheBirds for many generations to come.

We love to watch the variety of migrating birds that visit the island in the summer.

One of our favorites is the Roseate Spoonbill. This bright pink bird is becoming more common on the island; it loves our marshes!

Our recycled water program helps create more unique habitats for the birds. But keeping our island and its waterways clean is one way we can all help save the birds! That means picking up any trash/not littering, and not flushing anything other than human waste and toilet paper down the toilet. And, of course — reduce, reuse, recycle.

Click the button below to learn more about these beautiful birds.

Read More



# Love golfing on Hilton Head?

**Our recycled water program helps keep 12 courses green.**



## Are you prepared?

Get hurricane ready at [hhpsd.com/hurricane-preparedness/](http://hhpsd.com/hurricane-preparedness/)



It's important to prepare now for a hurricane. Make a plan now for yourself, your home and any family members or pets. Know your zone and evacuation routes.

If a hurricane does head this way, remember to follow all public advisories related to utility service availability in the aftermath of a hurricane — and do not expect to have utility services immediately available.

Now's the time to put together a hurricane kit, which should include:

- A crank or battery-powered weather radio
- Mobile device chargers
- A flashlight and extra batteries
- Non-perishable food for at least 3 days
- Plastic dishes, eating utensils
- Any prescription medications and a first aid kit
- Sunscreen, sunglasses and bug spray
- Personal hygiene items
- Blankets, towels and clothing
- All of your important documents
- Enough cash to fill your vehicle with gas
- Pet supplies
- At least 2 gallons of water per person per day (plus water for any pets)

Remember to store drinking water in clean, non-corrosive, tightly covered containers and keep those containers in a cool, dark location.

Hurricane Season 101

## Learn what not to flush — and teach the kids, too.

There is no such thing as “flushable” wipes!

There are many materials that can clog your pipes that connect to the sewers and result in costly repairs.

Perhaps the biggest culprit are baby wipes and even “flushable” wipes. No matter what the packaging says, these wipes don’t break down in the water in the same way toilet paper does. This causes them to clump up and get stuck in the pipes, accumulating until water and waste can’t get through.

The result?

### Raw sewage could potentially back up into your home!

Ick! No one wants to deal with that.



That's why it's so important to never flush anything except toilet paper and human waste. Which means it's important to teach the kiddos not to flush random items down the toilet, too.

We want to help: That's why we've made printable posters and worksheets that you can download for free on our site! These include a matching game, a crossword puzzle and even a fun science experiment that you can complete with items you probably already have in your home. Just click the button below to learn more!

What Not To  
Flush

**Don't flush  
prescription  
medications.**



**Don't flush unused  
prescription medications  
down the toilet.**

There are drop-off boxes in Beaufort County that are safe places to properly dispose of extra or unused prescription medications instead of flushing them into the PSD's sanitary sewer system.

[Click here for more information.](#)

## **A failing septic tank can risk your — and your neighbors' — health.**

***Don't wait 'til it breaks. Get connected now.***

If you're still using a septic system on Hilton Head Island, we urge you to get on the waiting list for a sewer connection today. Failing septic systems can lead to costly property damage, health code violations and liability issues.

They're also a serious risk to your — and your neighbors' — health and safety. Failing septic systems



**Failing septic tanks can be hazardous to your health.**

pose a threat to your health from harmful pathogens found in human waste.



## **Why connect now if your system is working?**

Now that sewer connections are available throughout so much of Hilton Head Island, S.C. DHEC regulations prohibit repairing — or replacing — a failing septic system when the public sewer is available.

Meaning: If your system fails, you can't fix it. And since it can take weeks to schedule your conversion from septic to the public sewer system due to contractor availability, it's extra important to get on that waiting list now. So don't wait 'til it breaks!

If you do, you risk everyone's health and safety — and could potentially stink up your entire neighborhood — if your system fails.

## **Worried about the cost?**

We know not everyone can afford to upgrade from a septic system to a sewer connection on their own. That's why we partnered with Project SAFE and The Deep Well Project.

Deep Well volunteers are on standby to help income-qualified homeowners complete the Project SAFE application that provides financial assistance to those eligible for the program — which can cover up to the full cost of your sewer connection.



For those who don't qualify for Project SAFE, we do have a few different payment plans available, including long-term/low-interest financing. Hundreds of your neighbors have used the PSD's financing program to get connected already!

## **How do I get connected?**

Getting connected is easy; just contact PSD Customer Service at (843) 681-5525 or at [info@hhpsd.com](mailto:info@hhpsd.com). The PSD will arrange your connection for you.

Click the button below to learn more.

Get  
Connected

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## Online Billing

- Pay your bill or check your account online! Here's how it works:
- To login and view your account or to pay your bill, you will need to use your PayID or account number and address number. Your PayID and account number can be found on your water bill.
- Your default password is the first word or number in your mailing address number, which you can change once you register.
- If you want, set up recurring bill pay so you never miss a payment!

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## In the community:



### Fireworks are back at Shelter Cove Harbourfest!

Harbourfest is back at Shelter Cove Harbour & Marina! This includes the summer fireworks shows. You can learn more, including dates and performances, [here](#).

## Hilton Head PSD Affiliations

We are proud to partner with the following organizations.





MORE  
INFORMATION

