



LIQUID

E-NEWSLETTER



Hilton Head PSD once again passes the test!

The tap water provided to you by Hilton Head PSD in 2020 once again met or exceeded all state and federal water quality standards, the S.C. Department of Health and Environmental Control and independent laboratories have confirmed.

Hilton Head Public Service District (PSD) regularly provides important information about the drinking water. The Hilton Head PSD obtains its drinking water from six ground water wells into the Upper Floridan Aquifer, treated surface water from the Savannah River, and from an advanced reverse osmosis plant utilizing three additional ground water wells.

This report is intended to provide you with important information about your drinking water and the efforts made by Hilton Head PSD to provide safe drinking water.

If you have any questions about the report or about the water, please contact the PSD General Manager Pete Nardi at 843-681-0525 or info@hhpsd.com.

Click the button below to view the report.

2020 Water Quality Report

Celebrate Earth Day on April 22!

Celebrate Earth Day with us on Thursday, April 22!

Support the planet *and* create your dream bathroom by installing WaterSense labeled products.

With the WaterSense label, you don't have to choose between style and savings. There are thousands of gorgeous fixtures to choose from—and they'll help you save water, save money and save the planet.

Check out the planet-saving products [here](#).

Want to do even more to celebrate Earth Day?

Plan a water-smart landscape! Sprucing up your landscape with plants native to your region require less watering and maintenance — helping you preserve our precious natural resource and keep from using harmful chemicals on your landscape.

Plan Your Water-Smart
Landscape



Celebrate Earth Day

... by planning a water-smart landscape.



Water-efficient landscape display coming to HHI Port Royal Plantation

Are you curious about which plants are native to the S.C. Lowcountry and which ones create the most water-efficient landscape?

Port Royal Plantation is planning to create a native-plant demonstration project at its Arboretum off Fort Walker Drive.

The project will feature native plants that are drought tolerant, low maintenance, aesthetically pleasing and offer support to our native

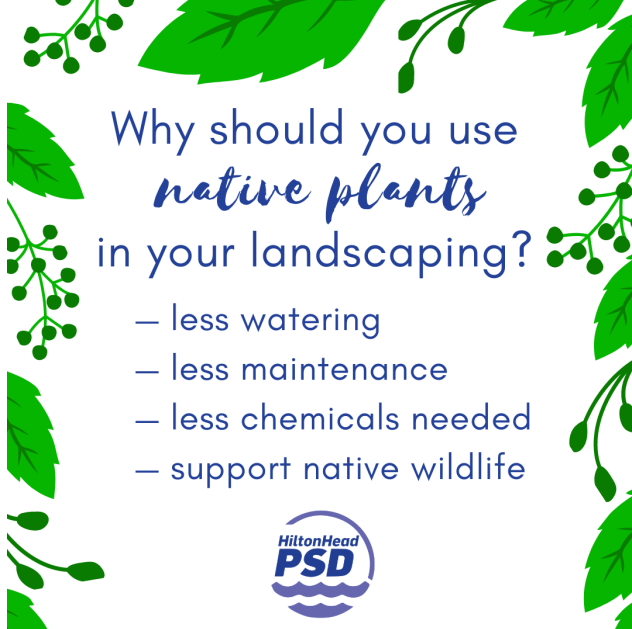
wildlife.

An added bonus? Native plants generally require less watering, little or no fertilization, and less pesticides and fungicides.

Hilton Head Island typically sees 40-60% of its annual drinking water demand used for residential landscape irrigation.

“We are asking residents to help turn around our paradigm of intensive landscape irrigation here on the island,” said Pete Nardi, Hilton Head PSD General Manager.

“The same water that we produce and treat for drinking water is what’s being sprayed on our residential lawns and landscapes. Water is a precious natural resource and our efficient use of it today plays an important role in preserving it for future generations.”



Why should you use *native plants* in your landscaping?

- less watering
- less maintenance
- less chemicals needed
- support native wildlife



Read
More

Spruce up your sprinklers!

Save water and money in 4 easy steps

Hoping for May flowers? ☐

Make sure your April showers are on point!

Spruce up your sprinklers to water your landscape efficiently and effectively.

All it takes is four simple steps — inspect, connect, direct, and select — to make your way to an efficient irrigation system and water savings!

Yep, it’s that easy!

Making sure your sprinklers are in top shape will not only help you save water — and avoid turning your backyard into a pond — but you’ll also cut down your utility bill, too.

So what are you waiting for?



Get out there and check your sprinklers!

(P.S. Don't forget: Hilton Head ordinance limits water use for irrigation to twice per week — plus you must have a working rain gauge!)

Spruce Up Your
Sprinklers

Fun Fact:

Can you guess how much water the Union Cemetery Water Tower holds?

Can you guess
how much water
this tower holds?



Union Cemetery Water Tower,
Hilton Head Island



Have you been looking for a new place to explore on Hilton Head Island?

Pete Nardi, our General Manager, recently checked out the Mid-Island Tract that opened to the public in February on the old Planters Row Golf Course.

Naturally, he noticed the Union Cemetery Water Tower towering above the trees during his walk.

For the curious minds: This water tower stores 300,000 gallons of treated drinking water.

If you're curious about how the PSD treats the island's drinking water, you can read all about it by clicking the button below.

Learn About Our
Water

Need a few easy ways to
save water — and save
money on your utility
bill?

Only wash full loads of

laundry and in the dishwasher

- Turn the tap off when brushing your teeth
- Take shorter showers
- Check your home for leaks
- Make sure you have a working rain gauge and irrigation timer

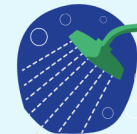
5 EASY WAYS TO SAVE WATER



Only run full loads in the washer and the dishwasher



Turn the tap off while brushing your teeth



Take shorter showers



Check your home for leaks



Check your rain gauge and irrigation timer

Don't flush wipes!

Or anything other than toilet paper and human waste

Did you know that so-called flushable wipes aren't really flushable?

While these wipes may flush from our household plumbing, they do NOT break down sufficiently in the sewer system.

Unlike toilet paper, which disintegrates, the wipes remain intact — causing costly damage to our sewer lift station pumps, which can impact customers' bills.

Paper towels, napkins, cotton swaps, sanitary products, etc., should also not be flushed down the toilet — but properly disposed of in a trash can. The only things you should flush are toilet paper and human waste.

The same goes for prescription medications.

Flushing drugs down the toilet can contaminate our water.

Medications should be properly disposed of in one of Beaufort County drop-off boxes — not thrown in the trashcan or flushed.



Prescription Drop-Off Box
Locations

Don't wait until your septic system breaks.

Get connected to the island's sewer system now!



If you're still using a septic system on Hilton Head Island, we urge you to get on the waiting list for a sewer connection today. Failing septic systems can lead to costly property damage, health code violations and liability issues.

They're also a serious risk to your — and your neighbors' — health and safety. Failing septic systems pose a threat to your health from harmful pathogens found in human waste.

Why connect now if your system is working?

Now that sewer connections are available throughout so much of Hilton Head Island, S.C. DHEC regulations prohibit repairing — or replacing — a failing septic system when the public sewer is available.

Meaning: If your system fails, you can't fix it. And since it can take weeks to schedule your conversion from septic to the public sewer system due to contractor availability, it's extra important to get on that waiting list now. So don't wait 'til it breaks!

If you do, you risk everyone's health and safety — and could potentially stink up your entire neighborhood — if your system fails.

Worried about the cost?

We know not everyone can afford to upgrade from a septic system to a sewer connection on their own. That's why we partnered with Project SAFE and The Deep Well Project.

Deep Well volunteers are on standby to help income-qualified

homeowners complete the Project SAFE application that provides financial assistance to those eligible for the program — which can cover up to the full cost of your sewer connection.

For those who don't qualify for Project SAFE, we do have a few different payment plans available, including long-term/low-interest financing. Hundreds of your neighbors have used the PSD's financing program to get connected already!

INCOME-BASED FINANCIAL ASSISTANCE IS AVAILABLE.



How do I get connected?

Getting connected is easy; just contact PSD Customer Service at (843) 681-5525 or at info@hhpsd.com. The PSD will arrange your connection for you.

Click the button below to learn more.

Get
Connected

Online Billing

- Pay your bill or check your account online! Here's how it works:
- To login and view your account or to pay your bill, you will need to use your PayID or account number and address number. Your PayID and account number can be found on your water bill.
- Your default password is the first word or number in your mailing address number, which you can change once you register.
- If you want, set up recurring bill pay so you never miss a payment!

Read
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Hilton Head PSD Affiliations

We are proud to partner with the following organizations.



MORE
INFORMATION

