



# LIQUID

## E-NEWSLETTER

**Happy holidays from all of us at  
Hilton Head PSD!**



*Hilton Head PSD Administrative Assistant Connie Whitehead, left, and PSD Customer Service Representative Shadasha Holmes with toys collected this year by PSD team members and the staff at The Law Offices of James F. Berl, for The Deep Well Project's Santa Shop. The Santa Shop annually helps hundreds of local children enjoy the holidays. Learn more about the Santa Shop and The Deep Well Project's other initiatives at [www.deepwellproject.org](http://www.deepwellproject.org).*

**We hope everyone's able to spend some time with their loved ones this holiday season — whether it's virtually or in-person.**

Just a reminder: Our business offices will be closed Dec. 24, Dec. 25 and Jan. 1.

For assistance with water and wastewater service problems, please call our Customer Service Center at 681-5525. On-call personnel will be available to assist you 24 hours a day.

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**Sign up for paperless e-mail billing and automatic bill pay!**



You can now sign up to receive your monthly bills via e-mail through our website, [www.hhpsd.com](http://www.hhpsd.com), or by calling our Customer Service office during normal business hours at (843) 681-5525.

To sign up online, login to our secure online payment portal and visit the “How We Communicate With You” tab at [www.hhpsd.com](http://www.hhpsd.com). Enter your e-mail address, click that you would like to receive “As An Email” (uncheck “As A Paper Bill” if you no longer wish to receive a paper statement), and click “Save.”

You can also use our secure online payment portal to sign up for automatic reoccurring ACH draft payments using the Add EFT Payment Information tab or automatic reoccurring credit card payments by clicking the box that says, “Check here to have future bills automatically paid using this information,” when making a credit card payment using the Online Payment tab.

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## Give the gift of water savings this holiday season!

Deck the halls with water — and money — savings.

If you're struggling to find the perfect gift for the loved one in your life who already has everything, why not give them a gift that keeps on giving?

WaterSense labeled products not only help save water, but they can help save money, energy — and the environment. It's a win-win for

everyone.

Check out the WaterSense  
Product Search tool for ideas.



*Deck the halls  
with savings.*

Save water and money  
with WaterSense.



<https://lookforwatersense.epa.gov/products/>

You can also find local rebates on WaterSense labeled products as you shop for your favorite handy person here.

<https://lookforwatersense.epa.gov/rebates/>

Learn More about  
WaterSense

## Take the "I'm for Water" Pledge

*A New Year's Resolution that will help you  
save water, energy and money through all of 2021.*



What's your vision for saving in the new year?

Take the "I'm for Water" pledge and make a New Year's Resolution worth sticking to!

After you take the pledge, you'll get tips on clear ways to save water, energy, and money in 2021.

The 2021 monthly resolutions checklist will help you use less water (and spend less on your utility bills!) year round.

By taking one or two simple steps each month, it's easy to do your part to protect our water for future generations.

By taking the pledge, you're not only saving water, energy and money — but you're helping the environment and protecting this precious resource. It's a gift to yourself and to the planet. Follow the link below to take the pledge today!

Take the  
Pledge

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JOIN OUR FACEBOOK GROUP

RESPONSIBLE LANDSCAPING  
& GARDENING



Let's keep the conversation about water conservation going! The purpose of the Facebook Group is to encourage responsible irrigation, landscaping and gardening.

Take us on a virtual tour of your gardens, yards and landscaping by posting photos. Share tips and resources.

[JOIN HERE](#)

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## Not used to the cold?

*Learn how to protect your pipes on the rare days  
our temperatures drop below freezing*

It's that time of year — we're quickly approaching the few weeks where the island's temperatures might just dip below freezing.

We know that below-freezing temperatures are a very rare occurrence on Hilton Head Island, so here are a few reminders from Consumer Reports on how to protect your pipes:

- **Keep garage doors closed**, especially if there are water supply lines in the garage.
- **Open kitchen and bathroom cabinet doors** to allow warmer air to circulate around the plumbing, especially if your sinks are on an exterior wall.

- **Let the cold water drip from a faucet** served by exposed pipes. Running water through the pipe—even at a trickle—helps prevent pipes from freezing.
- **Keep the thermostat set to the same temperature** during day and night. Again, during a cold snap is not the time to set back the thermostat at night to save a few bucks on your heating bill.
- **If you plan to be away during cold weather**, leave the heat on in your home, set to a temperature no lower than 55° F.
- **For the long term, add insulation** to attics, basements, and crawl spaces. Insulation will maintain higher temperatures in those areas. And to prevent drafts, seal cracks and openings around windows, doors, and at sill plates, where the house rests on its foundation.

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## Winter is coming.

Learn how to plan a water-smart landscape before the ground freezes.



## A Friendly Reminder!

\*When the weather gets too cold and the ground freezes, check out WaterSense's tips on how to plan a water-smart landscape. \*

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# Save water in the kitchen this holiday season!

Save water this holiday season by being water-smart in the kitchen!

Follow these quick tips to start saving:

- Plug up the sink or use a wash

basin if washing dishes by hand.

Use a dishwasher—and when you do, make sure it's fully loaded!

Scrape your plate instead of rinsing it before loading it into the dishwasher.

Keep a pitcher of drinking water in the refrigerator instead of letting the faucet run until the water is cool.

Thaw in the refrigerator overnight rather than using a running tap of hot water.

Add food wastes to your compost pile instead of using the garbage disposal.

**Save water in the kitchen  
this holiday season.**



## The 2021 PSD Board of Commissioners



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## Learn more about the PSD Commission



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## Online Billing

- Pay your bill or check your account online! Here's how it works:
- To login and view your account or to pay your bill, you will need to use your PayID or account number and address number. Your PayID and account number can be found on your water bill.
- Your default password is the first word or number in your mailing address number, which you can change once you register.
- If you want, set up recurring bill pay so you never miss a payment!

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## Hilton Head PSD Affiliations

We are proud to partner with the following organizations.



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