



# LIQUID E-NEWSLETTER

## Mission Accomplished: Project SAFE raised \$3 million!



*Pictured left: Pete Nardi, Hilton Head PSD General Manager and Foundation Board Chairman Jim Allhusen. Right: Commissioner Herbert Ford and his wife, Renee Ford.*

Hilton Head PSD recently attended Community Foundation of the Lowcountry's event marking the completion of the Project SAFE campaign and the Town-funded sewer projects.

The PSD has completed construction of sewer mains on nearly 60 different streets thanks to a \$10-million commitment from the Town of Hilton Head Island. But after the mains are there, homeowners still have their costs of connecting their homes to the sewer system.

That's where Project SAFE (Sewer Access for Everyone) comes in.

Through Project SAFE, Community Foundation of the Lowcountry has raised \$3 million in funds needed to connect hundreds of low-income homes to the public

sewer system, eliminating the septic systems that are failing us all.

[Donate Here](#)

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## Happy Holidays from all of us at Hilton Head PSD!



We hope everyone's able to spend some time with their loved ones this holiday season.

Just a reminder: Our business offices will be closed Dec. 25-26 and Jan. 1.

For assistance with water and wastewater service problems, please call our Customer Service Center at 681-5525. On-call personnel will be available to assist you 24 hours a day.

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## Deck the Halls with Savings:

*Give the gift of water savings this holiday!*

Looking for a last-minute Christmas gift for that person who has everything?



Deck the halls with water — and money — savings this Christmas! Find local rebates on WaterSense labeled products.

WaterSense labels products that are 20 percent more water-efficient and perform as well as or better than standard models.

Giving a home's main bathroom a high-efficiency makeover by installing a WaterSense labeled toilet, showerhead, and faucet aerator can pay for itself in as little as 1 year.

So make a list for the do-it-yourselfer in your life and check it twice for savings with the WaterSense Rebate Finder!

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## Looking for a New Year's resolution?

*Take the "I'm for Water" pledge and vow to save water in 2020!*



Looking for that perfect New Year's resolution? Resolve to save water in 2020!

The "I'm for Water" pledge can help you save both water and money in the new year. Now that's a resolution worth sticking to!

So what are you waiting for? Join thousands of your friends and neighbors in making a commitment to save water. Take the pledge and use our WaterSense partner's 2020 monthly resolutions checklist to help you use less water (and spend less on your utility bills!) year round. By taking one or two simple steps each month, it's easy to do your part to protect our water for future generations.

Download the checklist below:

## Not used to the cold?

*Learn how to protect your pipes on the rare days our temperatures drop below freezing.*



It's that time of year — we're quickly approaching the few weeks where the island's temperatures might just dip below freezing. ❄️☐☐

We know that below-freezing temperatures are a very rare occurrence on Hilton Head Island, so here are a few reminders from *Consumer Reports* on how to protect your pipes:

- **Keep garage doors closed**, especially if there are water supply lines in the garage.
- **Open kitchen and bathroom cabinet doors** to allow warmer air to circulate around the plumbing, especially if your sinks are on an exterior wall.
- **Let the cold water drip from a faucet** served by exposed pipes. Running water through the pipe—even at a trickle—helps prevent pipes from freezing.
- **Keep the thermostat set to the same temperature** during day and night. Again, during a cold snap is not the time to set back the thermostat at night to save a few bucks on your heating bill.
- **If you plan to be away during cold weather**, leave the heat on in your home, set to a temperature no lower than 55° F.
- **For the long term, add insulation** to attics, basements, and crawl spaces. Insulation will maintain higher temperatures in those areas. And to prevent drafts, seal cracks and openings around windows, doors, and at sill plates, where the house rests on its foundation.

*[Read the full Consumer Reports article here](#)*

### FURTHER READING

## Online Billing

☐ Pay your bill or check your account online! Here's how it works:

- To login and view your account or to pay your bill, you will need to use your PayID or account number and address number. Your PayID and account number can be found on your water bill.
- Your default password is the first word or number in your mailing address number, which you can change once you register.
- If you want, set up recurring bill pay so you never miss a payment!

Read More

## Sign Up for the Water Usage Portal

Hilton Head PSD's Water Usage Portal can tell you exactly how many gallons of water flow through your pipes every day. This is an optional service, and you do not need to sign up for the Water Usage Portal to pay your bill.

The Water Usage Portal is especially useful for landlords or second home owners, allowing you to keep an eye on your property here in Hilton Head while you are away. Set up text or phone alerts to signal you if your water usage exceeds a level you determine.



Water Usage Portal

## Hilton Head PSD Affiliations

We are proud to partner with the following organizations.





MORE INFORMATION

