



LIQUID E-NEWSLETTER

Hilton Head PSD Sewer Main Project Complete



The PSD is thrilled to announce that the sewer main installation projects funded by the Town of Hilton Head Island are complete.

This was a 5-year effort completed in less than 2 ½ years from the initial Town funding being formally approved in June 2017. In all, more than 9 miles of sewer mains were installed to serve 57 different roads. To date, the connection rate for these projects is already nearly 40%.

No new septic systems are allowed to be installed where public sewer is available, and likewise no failing septic systems are allowed to be repaired where public sewer is available. The PSD wishes to thank its partners in this tremendous effort, including

our customers, our contractor – Jordan Construction of Hilton Head, the Hilton Head Town Council, PSD Commission, Town of Hilton Head Island staff, and the Community Foundation of the Lowcountry and its Project SAFE (Sewer Access for Everyone) charitable fund.

Project SAFE has raised nearly \$3 million for low- to moderate-income sewer connection grants as part of this sewer main installation effort. Customers interested in connecting to sewer can contact the PSD at (843) 681-5525 or info@hhpsd.com.

The Deep Well Project assists customers in completing Project SAFE applications for sewer connection grants from 9 a.m. to 5 p.m. Monday through Friday at its 80 Capital Drive office.

Hilton Head PSD earned an EPA WaterSense Award!



Hilton Head Public Service District (PSD) has been recognized by the U.S. Environmental Protection Agency's WaterSense program for its efforts to promote water efficiency.

The PSD earned a 2019 WaterSense Honorable Mention Award for its "success in going above and beyond in promoting WaterSense and water efficiency," said WaterSense Program Manager Veronica Blette.

The PSD uses a variety of approaches to encourage efficient use of water, including newsletters, social media, and smart-landscaping workshops. The PSD's Oak Park Drive site achieved certification as an Audubon International Cooperative Sanctuary in 2019, which involved projects such as partnering with Clemson University Cooperative Extension to provide a customer workshop on the Carolina Yards program that encourages a set of principles for residents to use to create watershed-friendly landscapes.

[Learn more on water efficiency](#)

Don't flush those pills!

Safely dispose of prescription drugs with two Drug Take Back events in Beaufort County.



Through a coordinated effort among the Beaufort County Alcohol and Drug Abuse Department, the Lowcountry Alliance for Healthy Youth and the Beaufort County Sheriff's Office, Drug Enforcement Administration drug take back events have been scheduled for 9 a.m. to 12 p.m. October 26, 2019 at the following locations:

- Beaufort: The parking lot of the Beaufort County Sheriff's Office Law Enforcement Center, 2001 Duke Street, Beaufort 29902
- Bluffton: The parking lot of Beaufort County's Bluffton Government Center
- 4819 Bluffton Parkway, Bluffton 29910

Liquid medications, sharps, medical waste or inventory from medical practices will not be accepted.

Unable to Drop Off Prescription Drugs on Saturday, October 26?

To provide a convenient and safe way for Beaufort County residents to dispose of unused and potential dangerous medications, prescription drug drop-off boxes were installed in the Beaufort County Sheriff's Office and government locations in Beaufort, Bluffton and on Hilton Head Island.

Since the installation of the boxes, and thanks to Beaufort County residents, more than 2,800 pounds of unused prescription medications have been collected by personnel. These prescription drugs have been properly disposed of and kept out of the wrong hands, according to a Beaufort County Sheriff's Office press release.

Beaufort County residents can find the drug drop-off boxes at the following locations:

- Beaufort: Main lobby of the Beaufort County Sheriff's Office Law Enforcement Center, 2001 Duke Street, Beaufort, SC 29902; 24 hours a day, 7 days a week
- Bluffton: 2nd floor of the Beaufort County Government Center, 4819 Bluffton Parkway, Bluffton, SC 29910
- 8 a.m.-5 p.m. Monday-Friday
- Hilton Head Island: The Beaufort County Sheriff's Office, 70 Shelter Cove Lane, Hilton Head Island, South Carolina 29928; 24 hours a day, 7 days a week

[Learn More](#)



Imagine a Day Without Water

*Help Hilton Head PSD participate in
Imagine A Day Without Water on October 23rd.*



Imagine a Day Without Water

October 23, 2019

Save the date for October 23rd — and help Hilton Head PSD participate in “Imagine a Day Without Water.”

Many of us take clean water for granted. It’s something that we’ve always had access to — and something it seems everyone should have access to.

But that’s not the case. Record rainfalls in the Midwest this spring flooded the Mississippi River with pollution, and this summer toxic algae bloomed in the Great Lakes – a critical source of drinking water for millions of Americans.

In other parts of the country, drought and wildfires threaten critical water supplies for communities and farmers.

There are even communities, especially in many rural places across the country, that have never had access to infrastructure in the first place.

Americans can’t take their water infrastructure for granted.

Read More

2019 Stormwater Pond Management Conference



At Hilton Head Public Service District, we know just how important stormwater ponds are to water conservation efforts and to the health of our amazing Lowcountry ecosystems. That's why the PSD is excited to be participating in the upcoming 2019 Stormwater Pond Management Conference in Beaufort, SC.

The conference — which will be held from 9 a.m. to 4 p.m. on Thursday, November 14, at the Quality Inn at Town Center on Boundary Street — is a great opportunity for folks to get together and share knowledge about these important features in our communities. Local and regional experts will give presentations, and attendees will receive information packets loaded with the latest developments and references for stormwater pond management. There will be helpful Q&A sessions with experts, and lunch and refreshments will be provided, too.

This conference will be a terrific opportunity for pond management professionals, pond owners, homeowners association representatives and property managers to increase their understanding of stormwater ponds. The conference is also a chance to receive continuing education credits for SC Pesticide Applicators and Certified Floodplain Managers.

The cost of the conference is \$40, and you must register by November 11th. To register, go to <https://bit.ly/2MbLtko> and have a credit card handy.

For more information on the conference, you can contact Clemson's Ellen Comeau at ecomeau@clemson.edu or (843) 473-6023.

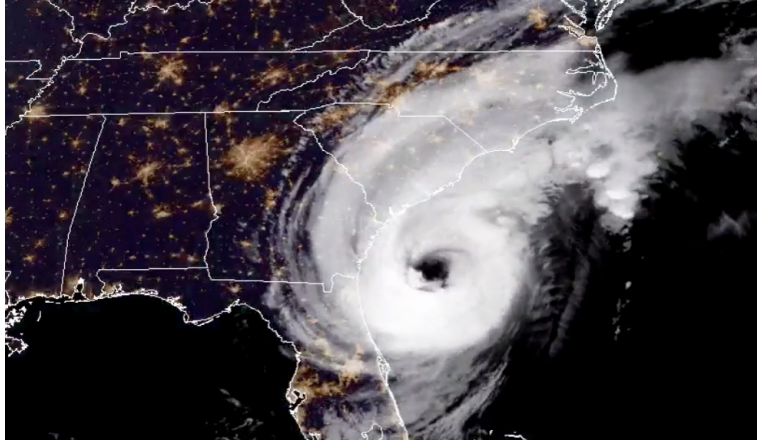
Register here

There's Still One More Month of the 2019 Atlantic Hurricane Season

Hilton Head Island has been spared so far this season — with a very close call by Hurricane Dorian.

But hurricane season isn't over quite yet — we still have a month left.

So remember: In the event of a hurricane, people check Hilton Head PSD's social media and website for updates.



And keep those hurricane kits stocked!

[Learn more Hurricane Prep Tips Here](#)

FURTHER READING

Should we break our bottled water habit?

[From Consumer Reports](#)



Bottled water's growing popularity stems in part from its convenience but also from the perception that it's higher-quality water. Forty percent of Americans believe bottled is safer than tap, according to a nationally representative 2019 Consumer Reports survey of 4,225 U.S. adults.

But even as bottled water sales have risen, tap water quality overall doesn't appear to be getting worse. Since 2013, the percentage of the U.S. population serviced by community water systems with at least one reportable health-based quality violation has stayed below 10 percent, according to the most recent data from the Environmental Protection Agency, which regulates tap water. These systems provide water to more than 90 percent of Americans, according to the EPA. "The United States provides some of the safest drinking water in the world," an agency spokesperson says.

To be sure, the vast majority of bottled water sold today also appears to be safe. But it isn't necessarily better overall than tap, and there are some reasons for concern, CR found.

[Read More](#)

Those "flushable" wipes aren't actually good for your pipes

The only place to dispose of these products is the trashcan.



The widespread use of "flushable wipes" and similar products is clogging sewer lift stations and laterals — resulting in costly repairs and unnecessary maintenance expenses that are borne by all customers.

According to a recent Forbes article, a study tested 101 single-use wipes and not one of them passed a flushability test. Instead, the wipes failed to fall apart or disperse safely in tests.

[Read the entire article](#)

Do you know a Water Champion?



The Hilton Head PSD Water Champion Award is presented to individuals, businesses, or organizations that have made a positive impact on the water environment in the Hilton Head PSD service area. Human health and environmental protection related to water resources, water efficiency, watershed protection, and water-related education and outreach are all examples of the topic areas that Water Champions may

have an impact upon.

Why nominate a Water Champion?

The PSD Water Champion Award is a great way to recognize contributions that affect our most precious natural resource – water. Learning about a recipient's efforts will help inspire others to think about what they can do to enhance, preserve and protect the water environment. In this regard, the Water Champion Award is a knowledge-

sharing effort that can benefit our entire community.

How to nominate

Online Billing

- Pay your bill or check your account online! Here's how it works:
- To login and view your account or to pay your bill, you will need to use your PayID or account number and address number. Your PayID and account number can be found on your water bill.
- Your default password is the first word or number in your mailing address number, which you can change once you register.
- If you want, set up recurring bill pay so you never miss a payment!

Read More

Sign Up for the Water Usage Portal

Hilton Head PSD's Water Usage Portal can tell you exactly how many gallons of water flow through your pipes every day. This is an optional service, and you do not need to sign up for the Water Usage Portal to pay your bill.

The Water Usage Portal is especially useful for landlords or second home owners, allowing you to keep an eye on your property here in Hilton Head while you are away. Set up text or phone alerts to signal you if your water usage exceeds a level you determine.



Water Usage Portal

Hilton Head PSD Affiliations

We are proud to partner with the following organizations.



MORE INFORMATION

